

NVFC Membership Status Frequently Asked Questions

How do I know if I am a current member of the NVFC?

To check your NVFC membership status, log into your NVFC portal account at <u>https://members.nvfc.org/</u> and click "My Membership Overview" in the menu under the Membership tab. An "Active" listing under status indicates a current membership. An "Inactive" status indicates that you do not have a current membership. To purchase a membership, select "Join/Renew" under the Membership tab at the top. If you think your membership status is incorrect in the portal, please email membership@nvfc.org.

Trouble accessing your portal account? Visit <u>https://www.nvfc.org/portal-faq/</u>.

Don't have a portal account? Send an email with your full name, email, department, and mailing address to <u>membership@nvfc.org</u>. Please indicate in the email that you are asking to check on your membership status.

If I have an NVFC portal account does that mean I'm a member?

No. Please see the above instructions for checking your NVFC member status in the portal.

If I am a member of my state association does that mean I am an NVFC member?

No. NVFC membership may be purchased through some state associations, but it is separate from your state association membership. Please see the instructions in the first question above to check on your member status. If you think your membership status is incorrect, please email membership@nvfc.org.

What benefits does NVFC membership include?

NVFC members enjoy a wide range of benefits. In addition to eligibility to apply for select grants, giveaways, and awards, NVFC membership benefits include access to the <u>NVFC First</u> <u>Responder Helpline</u>, a \$10,000 AD&D policy, access to free courses in the <u>Virtual Classroom</u>, access to the <u>Volunteer Voices</u> online member forum, and more. Visit <u>https://www.nvfc.org/join-nvfc/</u> for more details on NVFC membership, including a link to join!

I am filling out a form for my department and need to indicate my chief's membership status. How do I know if my chief is a current member of the NVFC?

Ask your chief to check their NVFC account per the instructions above, or email your chief's full name, department, and department mailing address to <u>membership@nvfc.org</u>. Please indicate in the email that you are asking to check on your chief's membership status for grant/award eligibility.

Is my department a member of the NVFC?

No. The NVFC only offers individual memberships.

Can I join the NVFC after I apply for a grant or giveaway that requires membership?

While you are welcome to <u>purchase an NVFC membership</u> at any time, be sure to follow the eligibility requirements carefully for the award/grant you are pursuing. If NVFC membership is required for particular individuals, be sure that you/they meet the NVFC membership eligibility requirement by the application deadline.