To provide a unified voice for volunteer Fire/EMS organizations.

This Mission will be accomplished by:

- Representing the interests of the volunteer fire, emergency medical, or rescue organizations at the U.S. Congress and federal agencies
- Promoting the interests of the state and local organizations at the national level
- Promoting and providing education and training for the volunteer fire, emergency medical, or rescue organizations
- Providing representation on national standards setting committees and projects
- Gathering information from and disseminating information to the volunteer fire, emergency medical, or rescue organizations
2020 was a challenging year on many fronts. We faced the worst global pandemic in our lifetime, had a devastating wildfire season, and saw civil unrest in many parts of the country. Departments struggled to maintain funding, training, and staffing while continuing to provide needed services to the community.

Yet through it all, our volunteer firefighters and emergency service providers persevered. We were there to answer the calls, we adapted to new training and response conditions, and we stepped up when our communities needed us the most. We proved that we stand united in our service to the community and can overcome any obstacles that are thrown in our way.

The NVFC is here for you through it all. When the pandemic hit, we provided up-to-date news and resources to help departments navigate the challenges. We expanded our Volunteer Firefighter Support Fund to help responders who were financially impacted meet their expenses. We advocated for PPE and funding to assist fire and EMS departments, and we formed a Pandemic Response Task Force to address ongoing issues.

We released new tools and training to help responders address mental and behavioral health challenges. This includes the Directory of Behavioral Health Professionals, which lists local providers ready and equipped to help firefighters, EMS providers, rescue workers, and their families.

We were the voice of the volunteer to get legislation passed to assist the fire and emergency services. This included supplemental rounds of the Assistance to Firefighters Grant program and the permanent extension of the Volunteer Responder Incentive Protection Act.

We expanded our online training options, launching a new Virtual Classroom with updated on-demand courses as well as increasing the offerings through our Train Strong webinar series. We also partnered with other training institutions to open up their online courses to our membership without charge.

I am so proud of our nation’s volunteer firefighters, EMS providers, and rescue workers. You show the best of this country – neighbors helping neighbors through every kind of emergency. The NVFC will continue to provide you with the tools, resources, and assistance you need to be at your best and serve your communities. Together we stand strong.

Sincerely,

Steve Hirsch,
Chair
The NVFC Board of Directors is made up of up to two directors each from 47 state fire associations. Officers are elected by the board for two-year terms. The Executive Committee is comprised of four officers, the chair of the Legislative Committee, the chair of the EMS/Rescue Section, and five NVFC directors elected by the board who serve two-year terms.

**Officers:**

- **Chair**
  - Steve Hirsch

- **1st Vice Chair**
  - Kevin D. Quinn

- **2nd Vice Chair**
  - Dallas Renfrew

- **Secretary/Treasurer**
  - Jeff Cash

**Executive Committee:**

- Richard Brown
- Jeff Cash
- Robert Guthrie
- Steve Hirsch
- Brian McQueen
- Bill Offerman
- Kevin D. Quinn
- Eric Quinney
- Dallas Renfrew
- Robert Timko
- Reid Vaughn

**Committees:**

- Anniversary
- Audit
- Bylaws
- Communication & Technology
- Conference
- Diversity & Inclusion
- Executive
- Finance
- Hazmat Response
- Health, Safety, and Training
- Homeland Security
- Legislative
- Membership/Awards
- Nominating
- Recruitment and Retention
- Standards & Codes
- Volunteer Advocacy
- Wildland

**Sections**

- EMS/Rescue Section

**Affiliated Organization**

- NVFC 21st Century Fund

The board meets as a whole twice a year – once in the spring and once in the fall. Due to the COVID-19 pandemic, the 2020 meetings were held virtually on April 30-May 2 and October 14-16.
<table>
<thead>
<tr>
<th>Association</th>
<th>Directors</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alabama Firefighter’s Association</td>
<td>Larry Jarvis, C.R. Vaughan</td>
</tr>
<tr>
<td>Alaska State Firefighters Association</td>
<td>Sara Garcia, Suzie Hill Koklich</td>
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<tr>
<td>Arkansas State Firefighters Association</td>
<td>Jim Gates</td>
</tr>
<tr>
<td>Arizona Fire Chiefs Association</td>
<td>Bobby Apodaca, Joseph DeWolf</td>
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<tr>
<td>California State Firefighters’ Association</td>
<td>Richard Brown, Ken Wettstein</td>
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<tr>
<td>Connecticut State Firefighters Association</td>
<td>Lew Clark, Robert Guthrie</td>
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<tr>
<td>Delaware Volunteer Firefighters’ Association</td>
<td>Bill Betts, Terry Jester</td>
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<tr>
<td>Florida Fire Chiefs’ Association</td>
<td>Darian Brown, Tim Diamond</td>
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<td>Georgia State Firefighters Association</td>
<td>David Bullard</td>
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<tr>
<td>Illinois Firefighters Association</td>
<td>Bill Offerman, Robert Reason</td>
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<tr>
<td>Indiana Volunteer Firefighters Association</td>
<td>Jack Kerney, Jean W. Smith</td>
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<tr>
<td>Iowa Firefighters Association</td>
<td>Roger Bissen, Marvin Trimble</td>
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<td>Steve Hirsch, Dan Romine</td>
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<td>Greg Schultz, Pat Thompson</td>
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<td>Louisiana State Firemen’s Association</td>
<td>Guy Bonin, Kenn Fontenot</td>
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<td>Maine State Federation of Firefighters</td>
<td>Ken Desmond, Joseph Guyotte</td>
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<td>Maryland State Firemen’s Association</td>
<td>Eric Bernard, David Lewis</td>
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<td>Massachusetts Call/Volunteer Firefighters Association</td>
<td>Joseph Maruca</td>
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<td>Michigan State Firemen’s Association</td>
<td>Cliff Messing, Paul Wayco</td>
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<td>Minnesota State Fire Department Association</td>
<td>Judy Thill, Dave Yurczyk</td>
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<td>Mississippi Firefighter’s Association</td>
<td>George Stevens, Jennifer Williams</td>
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<td>Missouri Association of Fire Fighters</td>
<td>Rob Erdel, Keith Smith</td>
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<td>Montana State Volunteer Firefighters Association</td>
<td>Mike Doto, Travis Walker</td>
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<td>Nebraska State Volunteer Firefighters Association</td>
<td>John Bomar, Joel Cerny</td>
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<tr>
<td>Nevada State Firefighter’s Association</td>
<td>Mike Heidemann, Steve McClintock</td>
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<td>New Hampshire Association of Fire Chiefs</td>
<td>Charles Corey, Frank FaitzI</td>
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<tr>
<td>New Jersey State Firemen’s Association</td>
<td>Brian Foley, George Helfich, Sr.</td>
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<tr>
<td>New Mexico’s Association of the State of New York</td>
<td>Brian McQueen, Ken Pienkowski</td>
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<tr>
<td>North Carolina State Firefighters Association</td>
<td>Tim Bradley, Jeff Cash</td>
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<td>North Dakota Firefighter’s Association</td>
<td>Allan Klein, Jim Moe</td>
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<tr>
<td>Ohio State Firefighters’ Association</td>
<td>Timothy Adams, Rodger Sansom</td>
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<tr>
<td>Oklahoma State Firefighters Association</td>
<td>Cliff Davidson, Sheri Nickel</td>
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<tr>
<td>Oregon Volunteer Firefighters Association</td>
<td>Jason Servatius</td>
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<td>Pennsylvania’s Association of Firefighters</td>
<td>Paul Lukus, Robert Timko</td>
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<td>Rhode Island State Firefighters’ League</td>
<td>John Lyman, Kevin Quinn</td>
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<td>South Carolina State Firefighters’ Association</td>
<td>Jack Kirlin, Brian Moon</td>
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<td>Charlie Kludt, LeRoy Koopman</td>
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<td>Tennessee Fire Chiefs Association</td>
<td>Barron Kennedy, Melvin Martin</td>
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<td>Brent Marshall, R. Wendell Robinson</td>
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<td>Robert Kilpeck, Bob Patterson</td>
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<td>Virginia State Firefighters Association</td>
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<td>Washington State Fire Fighters’ Association</td>
<td>T.J. Nedrow, Ron Roy</td>
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<td>West Virginia State Firemen’s Association</td>
<td>Thomas Miller</td>
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<td>Wisconsin State Firefighters Association</td>
<td>Chris Klahn, Philip C. Stittleburg</td>
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<tr>
<td>Wyoming State Firemen’s Association</td>
<td>Rusty Dunham, Eric Quinney</td>
</tr>
</tbody>
</table>

In memory of J. Allen Brennan, NVFC VA Director
The NVFC ended 2020 with 26,216 members, including individuals, states, and corporations. Starting January 1, 2020, the NVFC restructured its membership levels so that there is just one membership category for individuals at the low rate of $18 per year. Benefits of individual membership include:

- Free online training through the NVFC Virtual Classroom
- $10,000 AD&D insurance policy
- Access to the Volunteer Voices online member community
- Educational discounts to online universities and fire service training
- Eligibility to apply for members-only giveaways and scholarships
- Discounts on various products and services (phone, equipment, etc.)

Learn more and join at www.nvfc.org/join.

The NVFC’s online member community, Volunteer Voices, allows NVFC members to reach out directly to their peers from across the U.S. for input. Members can ask questions as well as share ideas, best practices, and resources relevant to the volunteer fire and emergency services. An average of 118 posts are made in Volunteer Voices each month.

Statement of Financial Position
As of December 31, 2020

<table>
<thead>
<tr>
<th>Assets</th>
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</thead>
<tbody>
<tr>
<td>Cash</td>
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<tr>
<td>Accounts Receivable</td>
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<td>Other Current Assets</td>
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<tr>
<td>Investments</td>
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<tr>
<td>Fixed Assets, net</td>
<td>$12,579</td>
</tr>
<tr>
<td>Other Long-Term Assets</td>
<td>$12,442</td>
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Total Assets $1,807,485

Liabilities and Net Assets

<table>
<thead>
<tr>
<th>Liabilities</th>
<th></th>
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</thead>
<tbody>
<tr>
<td>Payables</td>
<td>$61,844</td>
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<tr>
<td>Accrued Liabilities</td>
<td>$62,688</td>
</tr>
<tr>
<td>Deferred Revenue</td>
<td>$141,381</td>
</tr>
</tbody>
</table>

Total Liabilities $265,913

Net Assets

| Without Donor Restrictions | $1,400,726 |
| With Donor Restrictions    | $140,846   |

Net Assets, Ending $1,541,572

Total Liabilities and Net Assets $1,807,485

NVFC board member Bob Guthrie (CT) and CEO Heather Schafer were among the many fire department volunteers to get a COVID-19 vaccine.
The NVFC has representatives on 20 National Fire Protection Association standards-setting committees and also represents the volunteer fire and emergency services on numerous national workgroups and task forces.

The NVFC advocates on Capitol Hill for legislation that will benefit the fire and emergency services. The NVFC encourages grassroots advocacy from members through its Legislative Action Center, an online tool that makes it easy for members to send letters to Congress in support of the NVFC’s legislative priorities. In 2020, NVFC members sent 4,672 letters to Congress through the Legislative Action Center.

There were several legislative victories for the NVFC and the fire and emergency services in 2020.

- The Coronavirus Aid, Relief, and Economic Security (CARES) Act provided nearly $340 billion in funding to support coronavirus health response and agency operations. This included two rounds of the Assistance to Firefighters Grant (AFG) – COVID-19 Supplemental program.
- The Volunteer Responder Incentive Protection Act (VRIPA) was permanently extended. VRIPA is an important recruitment and retention tool for fire departments as it exempts nominal benefits that volunteer emergency responders receive from being subject to federal income tax and reporting requirements.
- FY 2021 appropriations included an increase of funding over FY 2020 levels for the AFG and the Staffing for Adequate Fire and Emergency Response (SAFER) grants, U.S. Fire Administration, Volunteer Fire Assistance grant program, and Supporting and Improving Rural Emergency Medical Services Needs Act. The National Firefighter Registry received the full authorized amount.

In addition, NVFC chair Steve Hirsch testified before the House Science, Space, and Technology Committee at a virtual hearing on the role the AFG and SAFER grants have in helping departments deal with the COVID-19 pandemic.

NVFC staff participated in the National Fallen Firefighters Foundation 9/11 Memorial Stair Climb by walking 9.11 kilometers.
The NVFC administers groundbreaking programs and campaigns for the fire and emergency services.

**Fire Corps™** helps fire and EMS departments enhance their services by engaging with community members to assist with non-emergency tasks, such as fire prevention education, administration, public relations, fundraising, incident pre-planning, and much more. [www.firecorps.org](http://www.firecorps.org)

**National Junior Firefighter Program™** helps departments develop, grow, enhance, and promote a local junior firefighter program to foster the next generation of firefighters, garner new recruits, and provide youth with valuable life skills such as teamwork, leadership, responsibility, and commitment. [www.nvfc.org/juniors](http://www.nvfc.org/juniors)

**Heart-Healthy Firefighter Program™** provides tools and resources to reduce heart attacks by helping responders focus on nutrition, fitness, and healthy lifestyle choices, as well as assists departments in starting and expanding a health and wellness program. [www.healthy-firefighter.org](http://www.healthy-firefighter.org)

**Share the Load™ Program** provides tools, resources, and training to help individuals and departments proactively address behavioral health. [www.nvfc.org/help](http://www.nvfc.org/help)

**Make Me A Firefighter™ Campaign** helps fire departments recruit and retain volunteers. It includes a department portal to advertise volunteer opportunities, customize recruitment materials, and access tools to assist in increasing department staffing. Potential volunteers can go to the public web site to find and apply for local volunteer opportunities. [https://portal.nvfc.org](https://portal.nvfc.org) and [www.MakeMeAFirefighter.org](http://www.MakeMeAFirefighter.org)

**Wildland Fire Assessment Program** is a joint effort by the U.S. Forest Service and the NVFC to provide fire service volunteers with training and resources to conduct safety assessments for homes located in the wildland-urban interface. [www.nvfc.org/wfap](http://www.nvfc.org/wfap)
Recruitment and Retention
The Make Me A Firefighter campaign has 7,166 departments registered in the department portal at https://portal.nvfc.org, or 28% of volunteer and combination departments in the U.S. There are 3,959 volunteer opportunities posted through the campaign. Since the program launched, there have been 1.8 million clicks on opportunity listings and 19,433 volunteer applications have been completed through www.MakeMeAFirefighter.org.

In September, the NVFC released the Volunteer Research Retention Report. This report provides the results of a quantitative survey of over 1,000 current and former volunteers as well as current department leadership to identify the institutional drivers that cause volunteers to leave and what can be done to positively impact retention. The NVFC will use the findings to develop tools and resources designed to help departments better understand and meet retention challenges.

Volunteer Firefighter Support Fund
The NVFC Volunteer Firefighter Support Fund provides a $350 stipend to eligible volunteer first responders whose homes have been damaged or destroyed by a state or federally declared disaster or home fire to help them meet basic needs in the aftermath of the disaster. Due to the COVID-19 pandemic, the fund was temporarily expanded in 2020 to include eligible responders who suffered an involuntary loss of wages due to the pandemic. $148,750 in stipends were provided to 425 volunteer responders for COVID-related support. Since the fund began in 2005, over $750,000 has been distributed to volunteers in need.

Health and Safety
In June, the NVFC released the Directory of Behavioral Health Professionals. This resource lists local providers who are ready and equipped to help firefighters, EMS personnel, rescue workers, dispatchers, and their families dealing with behavioral health issues. These providers understand the unique concerns of emergency responders and are vetted by the Firefighter Behavioral Health Alliance. The directory is updated monthly as new providers are added. By the end of 2020, the listing included over 200 providers in 45 states and one Canadian province.

The fourth issue of the Firefighter Strong newsletter was mailed to all U.S. fire departments in September and is also available online. This annual publication features articles on a variety of health and safety topics to help responders and department leaders proactively address critical issues and better protect their personnel and their communities.

RESOURCES

Somerset (WI) Fire Rescue was one of the 254 departments to receive canned drinking water through the Anheuser-Busch Emergency Drinking Water Program in 2020.

Uinta County Fire (Evanston, WY) received a donation of DripDrop oral rehydration solution to provide dehydration relief to their firefighters.
The NVFC launched a new Virtual Classroom to provide updated content, a more user-friendly design, and enhanced navigation. New content is periodically added. By the end of 2020, there were 25 courses and 34 webinars available in the Virtual Classroom. All courses are free to NVFC members. Select courses are available for CEUs.

In addition, the NVFC expanded the Train Strong webinar series, providing 28 live webinars throughout the year. Nearly 3,000 live attendees took part in the webinars.

With the demand for online training greater than ever due to the COVID-19 pandemic, the NVFC also partnered with TargetSolutions to offer 10 of their online firefighter continuing education courses for free to NVFC members.

The 2020 Training Summit was postponed to 2021 due to the pandemic. However, the NVFC held a virtual preview on June 26-27 featuring course instructors for the event as well as keynote speakers. The Training Summit is an annual conference featuring sessions relating to firefighter health and safety topics.

The inaugural Recruitment and Retention Experience was also postponed to 2021. A special online training workshop was delivered on September 25 by one of the event’s instructors. The full conference will include two days of training and discussions relating to volunteer fire department staffing.

The NVFC received a $25,000 grant from the Motorola Solutions Foundation, the charitable arm of Motorola Solutions, Inc, to support the NVFC’s efforts to provide critical health and safety training to volunteer firefighters and emergency responders across the nation.
The NVFC routinely develops and implements partner programs with other organizations, agencies, and corporations to support local fire and EMS departments. Following are highlights from the 2020 partnership programs and initiatives.

**ADT Partners in Protection**
ADT worked with the NVFC to identify five departments in the western U.S. to provide $10,000 grants to help them fight wildfires.

**Anheuser-Busch Emergency Drinking Water Program**
Anheuser-Busch partnered with the NVFC for the second year to provide emergency drinking water to keep firefighters hydrated during wildfires and other long incidents or disasters. In 2020, Anheuser-Busch donated 1,632,288 cans of water to 254 volunteer fire departments in 43 states. The program received a 2020 Silver Halo Award for its work to support volunteer firefighters.

**California Casualty Partnership**
California Casualty partnered with the NVFC to promote their $5,000 STIHL Giveaway. In addition, they donated $2,500 to the NVFC’s Volunteer Firefighter Support Fund to assist volunteer responders in need.

**CHEMTREC® HELP Award**
The NVFC and CHEMTREC® partnered for the second year on the CHEMTREC® HELP (Hazmat Emergencies Local Preparedness) Award. Two NVFC members were awarded $10,000 each to bolster their departments’ hazardous materials incident response capabilities and increase local readiness for hazmat events.

**Columbia Southern University (CSU) Scholarships**
Two NVFC members were awarded a scholarship to attend CSU. Each scholarship covers up to 60 hours towards one online degree program. Since the partnership began in 2009, 24 NVFC members have been awarded scholarships to achieve their educational goals.

**DripDrop ORS Giveaway**
DripDrop, in partnership with the NVFC, donated 200,000 sticks of its oral rehydration solution (ORS) to volunteer firefighters to help provide dehydration relief during wildfire season and extreme summer heat.

**First Alert Fire Extinguisher and Carbon Monoxide Alarm Giveaways**
First Alert partnered with the NVFC to donate 1,000 fire extinguishers and 500 carbon monoxide detectors to local fire departments to enhance the safety of their communities. In addition, First Alert helped develop courses for the NVFC Virtual Classroom on fire extinguishers and carbon monoxide awareness, which were provided to volunteers free of charge.

**Homes for Heroes Partnership**
NVFC members can take part in Homes for Heroes’ Hero Rewards program, which provides discounts, savings, and rewards on real estate transactions. In addition, the Homes for Heroes Foundation donated $5,000 to the NVFC’s Volunteer Firefighter Support Fund to assist volunteer responders in need.

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The Gilt Edge Volunteer Fire Department (Burlison, TN) was one of 13 departments to receive four sets of gear and four helmets through MSA’s and DuPont’s Globe Gear Giveaway in 2020.

NVFC member Mike Ayers from the Galax (VA) Fire Department won the Dress Up Your Pet Day photo contest in January 2020.
**MSA’s and DuPont’s Globe Gear Giveaway**
MSA, DuPont, and the NVFC awarded a total of 52 sets of turnout gear and 52 helmets to 13 volunteer or mostly volunteer departments in need through MSA’s and DuPont’s 2020 Globe Gear Giveaway. MSA also sponsored NVFC memberships for the first 500 applicants. Since the program began in 2012, 559 sets of gear have been provided to 121 volunteer departments in need – totaling over $1 million worth of gear.

**Jack Daniel’s Tennessee Fire Donation**
For the second year, Jack Daniel’s Tennessee Fire supported the NVFC with a donation of $75,000 to help the NVFC provide programs and resources to the volunteer fire and emergency services.

**PHMSA Pipeline Response Toolkit**
The Pipeline & Hazardous Materials Safety Administration (PHMSA) continued its partnership with the NVFC to promote the Fire Department Pipeline Response Emergency Planning & Preparedness (FD PREPP) Toolkit. Updated in 2020, this resource helps departments conduct pre-incident planning, increase preparedness, and improve response to pipeline incidents.

**Safety Stand Down**
The NVFC annually partners with the IAFC Safety, Health, and Survival Section and National Fire Protection Association (NFPA) on Safety Stand Down. The 2020 event took place June 14-20 with the theme of “Building a Superhighway to Safety – Protecting our Responders on Roadways.” 27,863 visits were made to the Safety Stand Down website and 3,616 people took the Safety Stand Down quiz. 200 quiz-takers were rewarded with a Safety Stand Down challenge coin, courtesy of the NFPA.

**Small Town America Civic Volunteer Awards**
The NVFC partnered with CivicPlus and other organizations to promote the Small Town America Civic Volunteer Awards. NVFC chair Steve Hirsch was also a member of the program’s advisory committee. 100 local government volunteers, including firefighters and emergency responders, were recognized for their service and given a free CivicCMS website to help with volunteer and recruitment efforts. In addition, a volunteer firefighter received the second-place award of $7,500 for his community.

Marc Warren raised over $2,600 to support the NVFC’s Share the Load program through a 150-mile, one-day bike ride of the Great Allegheny Passage in June. His daughter Ali Rothrock was at the finish line to cheer him on.

NVFC first vice chair Kevin Quinn (RI) showed off his new NVFC sweatshirt while on a hike. NVFC apparel and much more are available in the new NVFC store that launched in 2020.
The NVFC annually recognizes excellence in the fire service through its achievement awards. The following awards were presented in 2020. Due to the pandemic, all award ceremonies were held locally or through video conferencing.

**Lifetime Achievement Award**  
Sponsored by OnStar  
John Brooks (NJ)

**Chief James P. Seavey Sr. Health and Wellness Leadership Award**  
Award co-sponsored by VFIS and Ward Diesel Filter Systems  
David Lewis (MD)

**Junior Firefighter of the Year**  
Sponsored by California Casualty  
Donald Cieciuch (NJ)

**Junior Firefighter Program of the Year**  
Sponsored by California Casualty  
Westhampton Beach Fire Department Junior Program (NY)

**E. James Monihan Director Award**  
Sponsored by Provident Agency  
Captain Michael Bird (MA) – awarded posthumously

The NVFC’s annual awards were presented either locally or virtually in 2020 due to the pandemic.
The NVFC is grateful for the support and partnership of our Corporate Members. Below are our Chairman’s Club, Supporter, and Champion members. View the full list of corporate members at www.nvfc.org/corporatemembers.
The NVFC is here for you. Contact the office with any questions or to request information.

National Volunteer Fire Council
712 H Street NE, Suite 1478
Washington, DC 20002
202-887-5700
1-888-ASK-NVFC (275-6832)
www.nvfc.org

@nvfc1
@nvfc
@mynvc
National Volunteer Fire Council

JOIN THE NVFC

We’ve got your back. Join the NVFC and help support our initiatives while taking advantage of great benefits. www.nvfc.org/join.

The NVFC staff at a virtual monthly staff meeting.