

# Glendale Fire Department Volunteer Roles and Responsibilities

Being a volunteer for the Glendale Fire Department is more than just a volunteer position; it includes a commitment to other department members, and to the citizens of Glendale. You are not just a volunteer here, you are a member.

Each volunteer is responsible and accountable for his/her own actions, and to some extent, for the well being of others. "BE NICE" is good advice for all members to follow.

Accept the responsibility associated with maintaining our positive environment, delivering quality service, and for cultivating change and improvement in the future.

## ALL MEMBERS SHALL:

1. Follow Operations Manuals and written directives of both the Glendale Fire Department and the City of Glendale.
2. Use their training and capabilities to protect the public at all times, both on and off duty.
3. Work competently in their positions to cause all department programs to operate effectively.
4. Always conduct themselves to reflect credit on the department.
5. Supervisors will manage in an effective, considerate manner: Subordinates will follow instructions in a positive, cooperative manner.
6. Always conduct themselves in a manner that creates good order inside the department.
7. Keep themselves informed to do their jobs effectively.
8. Be concerned and protective of each member's welfare.
9. Operate safely and use good judgment.
10. Keep themselves physically fit.
11. Observe the work hours of their position.
12. Obey the law.
13. Be careful of department equipment and property.

## MEMBERS SHALL NOT:

1. Engage in any activity that is detrimental to the department.
2. Engage in a conflict of interest to the department or use their positions with the department for personal gain or influence.
3. Fight.
4. Steal.
5. Use alcoholic beverages, debilitating drugs, or any substance that could impair their physical or mental capabilities while on duty.
6. Engage in any sexual activity while on duty.

I accept this philosophy as the general description of the way the system operates, the way I am expected to act and the way I am expected to be treated.

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Volunteer Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Training Coordinator

\_\_\_\_\_  
Date