



# GLENDALE FIRE DEPARTMENT VOLUNTEER AGREEMENT



I \_\_\_\_\_ agree to become a Volunteer in the Glendale Fire Department Crisis Response Program. I understand that the program requires a minimum of 24 hours per month. I recognize that it is my responsibility to schedule my hours and make sure that I fulfill this commitment. During the time that I am serving as a volunteer I agree to adhere to the following:

1. Follow the Glendale Fire Department's Mission Statement.
2. Maintain a positive attitude and work to the best of my ability.
3. Be a professional caregiver that provides equal and excellent service to all the people that ask for our help.
4. Remain dedicated to maintaining a high level of physical, mental, and emotional fitness.
5. Be safe and be smart.
6. Maintain Fire Department equipment and facilities. **At No Time should you take equipment or property home without written consent from your supervisor.**
7. Be an effective team member who is adaptable to change.
8. Continue to grow both professionally and personally.
9. Remember that my obligation is to assist the public in their time of need.
10. I will assist all Fire Department and Public Safety members to the best of my ability.

In return, the Crisis Response Program agrees to provide one hundred (100) hours of initial training that will provide me with the skills needed to provide excellent customer service. I understand that I will not be allowed to work directly with customers until I have completed this training.

\_\_\_\_\_  
Volunteer Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
CR Coordinator/ Staff Member

\_\_\_\_\_  
Date