



## National Traffic Incident Management Responder Training Program

### *Frequently Asked Questions (FAQs)*

#### **What is the National Traffic Incident Management (TIM) Responder Training?**

The National TIM Responder Training Program was developed through the second Strategic Highway Research Program (SHRP2) and provides incident responders with a national curriculum developed **by** responders **for** responders. The training offers a set of practices and advanced standards to enable safer and faster clearance of traffic crashes. The training addresses all aspects of incident response, from the moment the first emergency call is made to the correct positioning of response vehicles and equipment, to a safe work area using traffic control devices, to final scene clearance.

#### **Who would benefit most from taking this training?**

People who respond on a routine basis to traffic crashes, such as:

- Law enforcement
- Fire and rescue personnel
- Emergency medical services
- Transportation agencies
- Towing and recovery professionals
- Communications center and dispatch personnel
- Hazardous materials spill response contractors
- Coroners and medical examiners
- Public works professionals

#### **What are the benefits of taking the TIM Responder Training course?**

The unified “team” approach improves communication among responders, ensuring a well-coordinated response to traffic incidents that achieves faster clearance and improved safety for both responders and motorists. Improved coordination also helps alleviate congestion and reduces the likelihood of secondary crashes.

#### **What is Traffic Incident Management?**

Traffic incident management is the process of coordinating the resources of a number of different public and private sector partners to detect, respond to, and clear traffic incidents as quickly as possible to reduce the duration and impacts of incidents, while protecting the safety of on-scene responders and the traveling public.

#### **Where can you take this training?**

The TIM Responder Training is available both in-person and online. The in-person training is sponsored by TIM partner agencies throughout the United States. To learn about training opportunities in your state, please contact your state TIM Training point of contact, which can

be found here:

<http://www.fhwa.dot.gov/goshrp2/Content/Documents/Factsheets/TIM%20Training%20State%20POC%20List.pdf>. The web-based training is available online through the National Highway Institute, the education and training arm of the Federal Highway Administration. To access the web-based training, visit:

[http://www.nhi.fhwa.dot.gov/training/course\\_search.aspx?tab=0&key=133126&sf=0&course\\_no=133126](http://www.nhi.fhwa.dot.gov/training/course_search.aspx?tab=0&key=133126&sf=0&course_no=133126).

### **What is the difference between the online training and the in-person training?**

The four-hour, in-person training brings police, firefighters, DOT, towing, medical personnel, and other incident responders together to foster relationships and engage in interactive training. They learn how to work together in a coordinated manner, from the moment the first emergency call is made to final scene clearance.

The curriculum for the four-hour, web-based version mirrors the in-person training. The self-directed, web-based training can be undertaken at any time, using any computer that can access the National Highway Institute website.

### **For the web-based course, do I have to complete a course all in one sitting?**

No. You have up to six months to complete all ten modules of the free, web-based TIM Training course. However, each individual module does need to be completed in one sitting.

### **What does it cost to take the TIM Responder Training?**

Both the in-person and web-based training are provided free of charge.

### **Are there any pre-qualifications to take the TIM Responder Training?**

No, but it's helpful if you've completed National Incident Management System (NIMS) courses, ICS-100, 200 and IS-700.

### **How do I become a TIM trainer?**

To become a TIM trainer, you must complete a Train-the-Trainer course. Train-the-Trainer participants are expected to have both prior instructional and TIM experience. Check with your local TIM training point of contact to inquire about Train-the-Trainer courses in your area. To find your local TIM training point of contact, visit:

<http://www.fhwa.dot.gov/goshrp2/Content/Documents/Factsheets/TIM%20Training%20State%20POC%20List.pdf>.

### **Will I receive a certificate for completing the TIM Responder Training?**

Everyone who completes either the in-person or web-based TIM Responder Training will receive a certificate of completion. For the web-based course, however, you must pass a 30-question exam with a 70 percent, or better, grade and complete an evaluation form. There is no required exam for the in-person training.

### **How can I see how many responders have been trained in my state or region?**

The GoSHRP2 website updates the number of responders trained bi-weekly. See the latest information at

<https://www.fhwa.dot.gov/goshrp2/Content/Documents/TIM%20Training%20Status%20Map.pdf>

### **What organizations beyond the Federal Highway Administration support this program?**

- International Association of Chiefs of Police
- International Association of Fire Chiefs
- National Volunteer Fire Council
- American Association of State Highway and Transportation Officials
- Towing and Recovery Association of America
- State Association of Chiefs of Police
- National Sheriffs Association
- American Public Works Association
- International Municipal Signal Association
- Institute of Traffic Engineers
- Intelligent Transportation Systems of America
- National Association of County Engineers
- Cumberland Valley Volunteer Firemen's Association
- National Association of State EMS Officials
- International Association of Directors of Law Enforcement Standards and Training



U.S. Department of Transportation  
**Federal Highway Administration**

